Omar Ashraf Wagih

Telecommunication Engineer & Front-End Developer

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PROFESSIONAL SUMMARY

Dynamic Telecommunication Engineer and Front-End Developer with expertise in web technologies and IT support. Proven experience in system requirements engineering, quality control, and user training. Seeking to leverage skills in a full-time web development role to drive innovation and efficiency.

EXPERIENCES

Information Technology Engineer
Parsons Corporation

Sep 2023 – present
Riyadh, Saudi Arabia

- Install, configure, and maintain computer hardware and software systems for optimal performance.
- Diagnose and resolve technical issues, providing in-person support to enhance user experience.
- Collaborate with the PMO to identify process improvements and drive project efficiency.
- Develop and maintain IT documentation, ensuring compliance with security protocols and regulations.
- Conduct training sessions for end-users on system functionalities, improving proficiency and satisfaction.
- Stay updated on emerging technologies to enhance service delivery and support organizational goals.

SW Requirements Engineer & DC
Zuhair Fayez Partnership (MOMRAH Project)

Jan 2019 – Sep 2023
Riyadh, Saudi Arabia

- Reviewed system requirements and technical documents in Primavera Unifier, delivering timely and actionable feedback to enhance project outcomes.
- Defined and communicated system requirements to developers, ensuring alignment with client specifications for successful implementation.
- Supported the implementation of PMIS Unifier for the MOMRAH project, conducting functional tests to validate software performance.
- Ensured compliance with Ministry standards and maintained document control logs, enhancing accuracy and efficiency in project documentation.
- Trained end-users on system functionalities and acted as System Administrator, ensuring optimal system integrity and user adherence.

Electrical QC Engineer
Eliteco

Jul 2017 – Oct 2018
Riyadh, Saudi Arabia

- Analyzed manufacturing processes to identify quality improvement opportunities, implementing effective corrective actions.
- Established and maintained rigorous quality standards and inspection methodologies throughout the product development lifecycle.
- Successfully led efforts to achieve ISO 9001:2015 certification, enhancing the organization's quality management system.
- Collaborated with suppliers and customers to address quality assurance challenges, ensuring adherence to industry standards.

Front End Developer

Pro-Branding
- Designed and developed responsive and user-centric websites, ensuring accessibility across multiple platforms and devices.
- Integrated multimedia elements and conducted comprehensive usability testing to enhance user experience and engagement.
- Managed client requirements throughout the development lifecycle, overseeing the successful deployment of websites to hosting services.

Intern Technical Support

Microsoft

Feb 2015 – Sep 2015
Cairo, Egypt
- Developed Windows Store and mobile applications using C# and XAML, contributing to innovative software solutions.
- Collaborated with teams to gather requirements and enhance application features.
- Conducted testing and debugging to ensure optimal application performance.
- Created instructional videos to support new interns, facilitating an effective onboarding process.
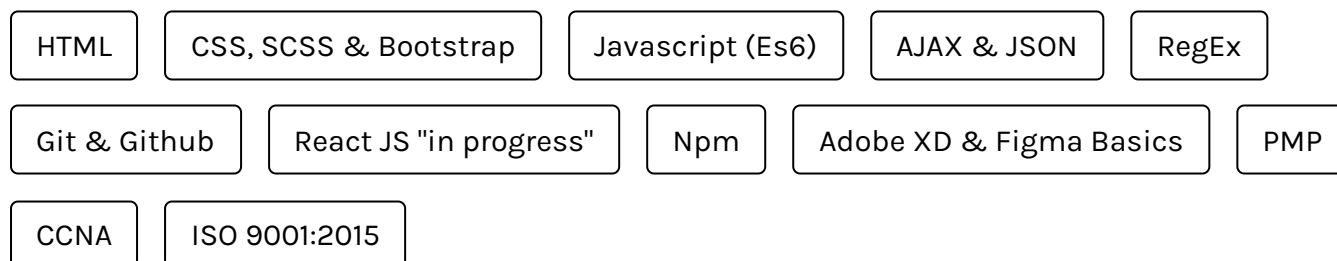
EDUCATION

Telecommunication Engineering

Modern Academy For Engineering And Technology

2011 – 2016
Cairo, Egypt
- Graduation Project: Excellent **[100%]**
- Senior Year: Very Good **[77.7%]**
- General: Good **[70.6%]**

SKILLS & CERTIFICATIONS

| HTML | CSS, SCSS & Bootstrap | Javascript (Es6) | AJAX & JSON | RegEx |

| Git & Github | React JS "in progress" | Npm | Adobe XD & Figma Basics | PMP |

| CCNA | ISO 9001:2015 |

INTERESTS

- Strong Communication
- Collaborative Teamwork
- Effective Leadership
- Project Management
- Time Management
- Adaptability and Flexibility
- Problem-Solving Skills
- Attention to Detail

LANGAUGES

- Arabic
- English